

Maintenance Agreements

Cascade Computer Maintenance is proud to offer a proactive approach to computer maintenance that provides an end to end solution for your hardware maintenance needs. Printers, Servers and Workstations can be covered through our flexible CCM maintenance plans. Receive four hour responses, simplified billing and the resources to guarantee results through a CCM Maintenance Agreement. Lock your maintenance budget with a custom maintenance plan designed for you. There's never a surprise, Maintenance Agreements provide parts, labor, travel and much more for a small monthly investment.

Preventative Maintenance

Many businesses wait for problems with their hardware to occur, finding themselves unprepared for the downtime and the cost associated with this approach. CCM takes a proactive approach to keeping your business up and running. Regularly scheduled cleaning and inspections can spot small problems before they escalate.

System Recovery

While system repair and support is available on a time and materials basis to any client, the system recovery option is available exclusively to our Service Pak® and Full Maintenance Clients. Having the proper backup devices, tapes, preventative measures, and procedures in place before your system crashes is essential to any system recovery effort. CCM evaluators take proactive measures to ensure all the necessary restoration mechanisms are in place to protect your servers and workstations. Should your computers go down, CCM System Recovery service will get your business back up and running quickly and hassle free! CCM System Recovery service reduces your risk and provides you with long term peace of mind.

Equipment Life-Cycle Management

Our Maintenance Agreements offer your business the most cost effective approach to extending the usable Life-cycle of your computing and printing equipment. We have plans that will help you get the most out of your existing equipment, minimizing downtime while maximizing functionality and often eliminating the need to purchase new equipment. Finally, a maintenance plan that helps your business save money and not spend it!



Budgeting for Success

Our Maintenance Agreements cover everything from parts, labor and travel with no hidden costs, you'll know up front what your repair budget is going to be. The most expensive cost associated with computer failure is "downtime." Our service reduces and in many cases eliminates downtime through preventative maintenance, system recovery and quick on-site responses.

Ultimate Value

We can cover hundreds of pieces of equipment and be in multiple locations at once for less money than just one in-house employee. Plus, we bring parts and loaner equipment into the equation at no extra cost. Contact your local CCM representative for a complimentary no pressure maintenance evaluation today!

Maintenance Agreements

Maintenance Benefits

- Covers Parts, Labor and Travel!
- Rapid On-site Response
- Detailed Reporting
- Simplified Billing

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800.421.7934

Salem / Portland / Eugene / Medford / Seattle / Spokane / Tri-Cities / Wenatchee / Olympia

